

Market Release Note

MRN-Reliance XR Series Firmware Update 15.03

Product number: NXX-4-W-AU, NXX-8-W-AU, NXX-8-WZ-AU

Product description: Reliance XR Series Control Panels

Product version: 15.03

Release date: Monday 22nd April 2024

Aritech is pleased to announce the availability of the latest firmware for the Reliance XR Series control panels. This firmware release resolves several outstanding issues as well as introducing new features to the product range.

Improvements

Support for NXG-183x series keypads	Keypads have been thoroughly tested and confirmed as operational with all expected features
Support for Door Access feature	Supported on NXG-1832/NXG-1833, a user can now add Door Access functionality. 4 doors on NXX-4-W-AU and 16 on NXX-8-W(Z)-AU. Refer to Door Access Programming Guide.
Support for UltraSync Cameras	A new range of Ultrasync cameras is to be launched in the coming months for Australia and New Zealand
Support for new version of DLX900	Set to be released in May, DLX900 will support the above features. They are currently accessible by the web application and mobile application
Support for remote reboot function	Dealers with access to their devices in Ultrasync are now able to remotely reboot their device

NXG-183x Models

NXG-1830-EUR	Reliance XR Series Keypad, White
NXG-1831-EUR	Reliance XR Series Keypad, Black
NXG-1832-EUR	Reliance XR Series Keypad, White, with Mifare reader
NXG-1833-EUR	Reliance XR Series Keypad, Black, with Mifare reader

Resolved Issues

XXL-1817	UI Issue in Devices tab on Panel web page	Resolved issue where default panel settings option was unable to be displayed
XXL-1818	Output not functioning correctly for Fire or CO detector	Resolved issue where output would remain off in alarm state. Correct operation now confirmed
XXL-1819	Keypad beeping unexpectedly for battery fault on NXG-320	Resolved
XXL-1824	Missing default device option from Panel web page	Resolved. In Advanced settings > Devices a new option is available for "default this device"
XXL-1828	Keypads continue beeping past siren timeout	Resolved. This is expected behaviour and system user must acknowledge alarm
XXL-1733	4G Router Board shows disconnected in Ultrasync but is still showing online in panel log	Resolved, panel will now attempt auto restart of the 4G modem until connection is re-established
XXL-1795	"Show in app" option for scenes is sometimes not displayed	Resolved

Documentation and Downloads



The latest version of firmware is available on the Aritech website. All downloads can be found at <https://www.firesecurityproducts.com.au/downloads-and-resources-library>.

For all related documentation, please visit;

Marketing Collateral	Aritech Reliance XR Series
	NXG-183x-EUR Datasheet
	Reliance XR and XR Pro Datasheet
	Door Access Programming Guide

Support

All Reliance XR Series support is provided by Dicker Access and Surveillance (DAS) Australia.

<https://das.dickerdata.com.au/technical-support>