

Market Release Note

MRN-CTPLUS-2.1.44479

Product number:	CTPlus
Product description:	CTPlus Configuration Software
Product version:	CTPlus 2.1.44479
Affected parts:	N/A
Release date:	28 th August 2019

Interlogix is pleased to announce the immediate availability of CTPlus v2.1.

CTPlus (previously known as TitanCT) is a software tool for programming and controlling a Challenger security system, and is typically used by installers with a laptop PC.

CTPlus provides a simple and easy-to-use interface for programming the Challenger system, including the ability for technicians to upload/download or import/export system configurations to allow for off-site programming or system backups. Service technicians can use CTPlus to connect remotely to Challenger panels for programming, routine maintenance, and fault diagnosis.

New features

- Introducing a new look and feel - dark mode
- Updated graphical framework
- CTPlus supports new hardware including ChallengerPlus, Network Access Controller, Dual Wiegand Interface, and 4G Communications Module
- Firmware is now online-integrated with the cloud, allowing files to be managed more securely than ever. (note: firmware programming does not require an active internet connection)
- Firmware loader recovery tool is now integrated directly into CTPlus
- Software update new version check
- DIP switch and other useful info on RAS and DGP forms
- Conversion wizard from TS0866/67 to Network Access Controller
- Advanced diagnostics allow technicians to access a variety of information without needing to physically access the panel hardware

Improvements

- CTPlus installation has been streamlined
- The user interface experience has been improved in various places, including the addition of wizards for complex tasks (such as comms path setup)
- Status and Control have been optimised and now shows expander hardware and firmware versions
- Improvements to add door/lift wizard

Documentation

Marketing collateral	CTPlus datasheet
	Tecom compatibility matrix
Software download	Download the latest version of CTPlus at www.interlogix.com.au/downloads

Known issues

- NAC sub-DGP options do not upload into CTPlus. This will be resolved in a future update.
- It is not possible to migrate from TitanCT v1. To upgrade your existing TitanCT system, please follow steps below:
 - export all systems
 - uninstall TitanCT v1
 - install CTPlus v2.1
 - import all systems
- CTPlus v2.1 does not allow installers to load externally provided firmware files. Firmware files that have been loaded into TitanCT v2.0 will still be accessible after upgrading, and can only be transferred or restored by performing a database backup.
- Firmware sync requires an online connection to the internet. It is recommended that a firmware sync is performed immediately after update. Note that firmware files are stored in CTPlus, meaning as long as a sync has completed successfully, firmware files will be available to program even while offline.