

Market Release Note

MRN-TS1016-PLUS-1

Product number: TS1016, TS1016B

Product description: Challenger10 Control Panel

Product version: n/a

Release date: 1 July 2021

As a product manufacturer, it is our responsibility to ensure our products are meeting the demands of technology changes, as well as changes in the customer landscape.

To continue to meet the needs of our customers, the Challenger10 control panel (part number TS1016) has been superseded by the ChallengerPlus control panel (part number TS-CHPLUS). All orders for a Challenger10 will be replaced with the more advanced ChallengerPlus control panel.

The ChallengerPlus control panel is designed for commercial and corporate sectors and is the perfect solution for the security requirements of banks, retail outlets, educational facilities and more. Built on the foundations of Challenger v8 and Challenger10, the ChallengerPlus with its effective modular system can be scaled for almost any application. With thousands of programmable options, ChallengerPlus has been designed to meet any security and access requirement and can be tailored to your own security policies.

Challenger10 firmware

While the advanced feature set of the ChallengerPlus will meet most customer needs, there may be circumstances in which you want to run existing Challenger10 firmware.

The Aritech team have taken this into consideration and made it very easy for a customer with a ChallengerPlus control panel, to revert the firmware so that the panel is running like a Challenger10.

To revert to a Challenger10 panel, please [click here](#) for comprehensive instructions.

Comparison Matrix

	Challenger10	ChallengerPlus
Users (expanded)	2,000 (65,535)	2,000 (65,535)
Standard Lifts	n/a	up to 2, with 10 floors per lift
UltraSync support	No	Yes
Standard Doors	n/a	Up to 32
TS1061 - Dual Wiegand Interface	No	Yes

For a more comprehensive comparison please refer to the [Tecom Compatibility Matrix](#)

Documentation and Downloads

Marketing Collateral	ChallengerPlus datasheet
	Tecom Compatibility Matrix
Technical Manuals	ChallengerPlus Programming Manual
	ChallengerPlus User Manual
	ChallengerPlus Administrators Manual
	ChallengerPlus Installation and Quick Programming Manual
Firmware Download	Firmware available via the latest version of CTPlus All other software and firmware downloads are available at www.firesecurityproducts.com.au/downloads

Support

Please refer to the manuals and documentation on the [Carrier Fire & Security Support Portal](#) for more information.

For technical support, we encourage you to contact [Hills Technical Support](#) for all technical support calls. Alternatively you can log a support call on the [Carrier Fire & Security Support Portal](#).