

Market Release Note

MRN-TS9002-351-B31

Product number:	TS9002
Product description:	Titan 3.5.1
Product version:	TS9002-R03.05.01 Build 31
Release date:	3 June 2021

Aritech is pleased to announce the immediate availability of Titan 3.5.1, Build 31.

This latest version will allow you to download and install the software as many times as you like without the hassle of registration. This allows both new sites as well as existing sites upgrading to this latest version to use the Titan software free of charge with no registration required.

New features

- Registration is no longer required and has been removed

Improvements

- System maintenance utility now lists export types as "Titan" and "TitanCT/CTPlus"

Resolved Issues

- Build 31 Resolves an issue where the V8 input numbering option was not exported correctly
- Resolved issue where PIN only users may not be exported correctly if they had card data which was all zeroes
- Resolved issue where card data was not included in an export when type was set to raw card data
- Improved feedback when errors are present prior to an export, eg when lift doors are missing
- Resolved issue where V8 cards were previously included in an export in the CTPlus format

Documentation and Downloads

Marketing Collateral	Titan datasheet
	Comparison matrix
Software Download	Download the latest version of Titan at firesecurityproducts.com.au/downloads

Known issues

- When multiple panels are connection using multi-drop on a single serial port, there may be times that only the first Challenger panel communicates. If this should occur, go to Control > Challenger Version No, then recall the version for all panels. This will prompt the panels to communicate correctly.
- It is not possible to convert a Challenger10 with V8 input numbering to use standard Challenger10 input numbering, and vice-versa.
- Photo ID registration is no longer available due to the removal of Titan registration. If you are upgrading a site which already has Photo ID, you will be able to continue using it, otherwise it is strongly recommended that you look into upgrading your software to a newer platform such as TecomC4, which has Photo ID included by default

Support

Please refer to the manuals and documentation on the [Aritech Support Portal](#) for more information.

For technical support, we encourage you to contact [Hills Technical Support](#) for all technical support calls. Alternatively you can log a support call on the [Aritech Support Portal](#).