

Market Release Note

MRN-A59P000009-42

Product number:	XRPro
Product description:	RelianceXR Pro
Product version:	AU-42
Release date:	November 2022

Aritech is pleased to announce the immediate availability of the latest firmware for RelianceXR Pro. This firmware release resolves an issue reported by the Reliance community.

Resolved Issues

- Resolved intermittent connection faults between RelianceXR Pro 4G expander and Reliance XR Pro

Documentation and Downloads

The latest version of firmware is available from Aritech. All downloads can be found at <https://www.firesecurityproducts.com.au/downloads-and-resources-library>.

Upgrade Instructions

The RelianceXR Pro can be upgraded using the UltraSync Portal or DLX900.

- **UltraSync Portal**

Login to the UltraSync Portal and navigate to the Operational status page for the RelianceXR Pro unit to upgrade, press the Update button and select the version to upgrade.

- **DLX900 Software**

Use DLX900 version 5.16.8 or higher to connect to the RelianceXR Pro. Select the correct file and upgrade the panel either via local IP connection or over the UltraSync network.

Support

For technical support, please contact your point of sale or Dicker Data Access and Surveillance.