

Market Release Note

MRN-TECOMC4-2016SP7

Product number:	TecomC4
Product description:	TecomC4 Management Software
Product version:	TecomC4 2016 SP7
Affected parts:	N/A
Release date:	1 May 2017

Interlogix is pleased to announce the immediate availability of TecomC4 Management Software.

TecomC4 provides a way for end users and site operators to manage single or multiple site facility and security systems from one interface. With a single interface, operators can manage their security needs across a single or multiple sites, incorporating intrusion, access control and video surveillance.

Seamless integration enables verification of events through video streams and the ability to link intrusion events with access control to safeguard the safety and security of your people. TecomC4 software supports the Challenger10 control panel as well as a number of third party alarm and access control systems. Combined with video integration, it can provide alarm management enabling you to quickly and efficiently resolve any alarm.

Features

- Support for Challenger10 control panel
- Support for range of TruVision CCTV devices
- Single intuitive user interface to all devices
- Manage and control alarms from devices
- No licensing required for additional clients or Photo ID
- Manage persons including access rights and credentials without device restrictions
- Dynamic floor plans to quickly identify an alarm location
- Encryption between clients and server
- Cardholder management with integrated Photo ID
- Built-in event history and search function for every element in the system
- Link events and view footage from CCTV systems
- Interactive dynamic graphic map display
- Cardholder import / export
- Database partitioning for multi-company or multi-site applications
- Detailed management of operator permissions
- Automated database backup utility using SQL tools

Documentation

Marketing collateral	TecomC4 End-User Brochure
	TecomC4 Datasheet
	Tecom Portfolio Compatibility Matrix
	TecomC4 FAQs
	TecomC4 SUSP (Software Upgrade & Support Plan) Overview
Manuals	TecomC4 Installation Manual
	TecomC4 Operators Manual
Software download	www.interlogix.com.au/downloads

System Configuration

Detailed programming and configuration of your system is handled using the TitanCT software, available to download from the Interlogix web page at www.interlogix.com.au/downloads.

Known issues

- The PIN field on card credentials is not used on the Challenger10 panel. To use card and PIN, operators must create a card record and a PIN record.
- Polygons do not always resize correctly with the map in the Monitor screen
- Notification of alarms is only available from the Monitor screen