

Market Release Note

MRN-TECOMC4-2018

Product number:	TecomC4
Product description:	TecomC4 Management Software
Product version:	TecomC4 2018
Affected parts:	N/A
Release date:	26 June 2018

Interlogix is pleased to announce the immediate availability of the latest version TecomC4 Management Software.

A reminder that free upgrades are only available to sites with an existing Support & Software Upgrade Plan (SUSP). To upgrade without a SUSP you will need to purchase a Software Upgrade Plan. Refer information below for further detail.

A 60-day trial version of TecomC4 is available at www.c4portal.com. Access to the website is only available to trained installers – please visit www.hills.com.au to find a suitable course. Alternatively, you can complete the TecomC4 training online. Visit the Training Portal at www.interlogix.com.au/training to complete the training.

New Features

- Can now filter by explicit allow / deny in permissions and access tabs of Persons
- Can now filter by 'not assigned' in Access Levels
- Enhanced filters for state of Devices, Regions, and Persons
- TecomC4 2018 now has integrated GDPR compliance & functionality

The full list of features is available on the website at www.c4portal.com.

Resolved Issues

- Resolved issue where database was not converted back to the correct version when an upgrade fails
- Resolved framework issue related to video driver development
- Resolved framework issue related to card programming functionality

System Configuration

Detailed programming and configuration of your system is handled using the TitanCT software. TitanCT is available online at www.interlogix.com.au/downloads.

Documentation

Marketing collateral	TecomC4 End-User Brochure
	TecomC4 Datasheet
	Tecom Portfolio Compatibility Matrix
	TecomC4 FAQs
	TecomC4 SUSP (Software Upgrade & Support Plan) Overview
Manuals	TecomC4 Installation Manual
	TecomC4 Operators Manual
Software download	TecomC4 and associated drivers are available at www.c4portal.com *
	All other software and firmware downloads are available at www.interlogix.com.au/downloads

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Licensing and Support Plan

Online Registration and Licensing

TecomC4 is available for purchase by trained technicians. Your training ID will be required to purchase any TecomC4 license(s). Once trained, all license purchases can be done online at www.interlogix.com.au/registerTecomC4

Software Upgrade and Support Plan (SUSP)

TecomC4 Software Upgrade and Support Plan (SUSP) is available at the time of initial site purchase. It includes access to technical support and any software upgrades, patches and bug fixes that may become available for your licensed software during the active term of your maintenance agreement. For ongoing management of your site, you are encouraged to purchase a SUSP for the life of your system.