

## Market Release Note

MRN-TECOMC4-C10-R4

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Product number:	TS-C4-C10
Product description:	TecomC4 Challenger10 Driver
Product version:	2.0.46860.444
Affected parts:	n/a
Release date:	3 December 2019

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Interlogix is pleased to announce the immediate availability of the TecomC4 2018 SP2 Management Software driver for the latest Tecom series control panels (Challenger10, ChallengerPlus, and ChallengerLEPlus).

### New features

- Support for ChallengerLEPlus panels and firmware

### Supported Versions (Driver v2.0.46860.444)

Challenger10 firmware:

- V10-06.12250 or newer

ChallengerPlus firmware:

- V10-07.42752 or newer

ChallengerLEPlus firmware:

- V10-07-46489 or newer

## Documentation

Marketing collateral	<a href="#">TecomC4 End-User Brochure</a>
	<a href="#">TecomC4 Datasheet</a>
	<a href="#">Tecom Portfolio Compatibility Matrix</a>
	<a href="#">TecomC4 FAQs</a>
	<a href="#">TecomC4 SUSP (Software Upgrade &amp; Support Plan) Overview</a>
Manuals	<a href="#">TecomC4 Installation Manual</a>
	<a href="#">TecomC4 Operators Manual</a>
	<a href="#">Addendum to Operators Manual (upgrade from version 2016 to 2017)</a>
Software download	TecomC4 and associated drivers are available at <a href="http://www.c4portal.com">www.c4portal.com</a> *
	All other software and firmware downloads are available at <a href="http://www.interlogix.com.au/downloads">www.interlogix.com.au/downloads</a>

\* Access to the website is only available to trained installers

## Licensing & Support Plan

### Online Registration and Licensing

TecomC4 is available for purchase by trained technicians, with license pricing available from your local Hills representative. Your training ID will be required to purchase any TecomC4 license(s). When you are ready to place an order for a TecomC4 license, you will need to request your license(s) online at <http://www.interlogix.com.au/tecomc4-site-registration> which includes a field to attach your Purchase Order (to Hills).

### Software Upgrade and Support Plan (SUSP)

TecomC4 Software Maintenance is called SUSP (Software Upgrade and Support Plan). It is a 12 month contract which includes access to technical support and any software upgrades, patches and bug fixes that may become available for your licensed software during the active term of your maintenance agreement. For ongoing management of your site, you will be required to purchase a SUSP annually for the life of your system. Refer [SUSP overview document](#) for information.