

Market Release Note

MRN_TECOMPLUS-2.0.9

Product number: TecomPlus

Product description: TecomPlus Mobile App

Product version: 2.0.9

Release date: 15th May 2024

Aritech is pleased to announce the immediate availability of the next version of the TecomPlus mobile app, now supporting Android 14 and iOS 17 versions. This update improves existing functionality and resolves issues reported by you.



Improvements

- Fully compatible with Android 14 and iOS 17 operating system devices.
- Improved load times on the Users page and app stability.

Resolved Issues

- Resolved issues with doors page not loading correctly.
- HID ISCS 38-bit card format updated.
- Resolves some issues with support and delivery of notifications.

Documentation and Downloads

Marketing Collateral	TecomPlus Mobile Datasheet
	Tecom Comparison Matrix
Download now	 

Known issues

- When using a TS1084 IUM, user's names are not available in the app.

Support

Please refer to the manuals and documentation on the [Carrier Fire & Security Support Portal](#) for more information.

For technical support, we encourage you to contact your local point of sale or distributor for all technical support calls.