

## Market Release Note

MRN-TS1016-V10-06-55298

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Product number: TS1016, TS1016B

Product description: Challenger10

Product version: V10-06.55298

Release date: 3 June 2021

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Aritech is pleased to announce the availability of the latest firmware for Challenger10.

### Improvements

- Door duress can now be resolved from any Challenger RAS

### Resolved Issues

- Dynamic address in comm paths now functions correctly

## Documentation and Downloads

<b>Marketing Collateral</b>	<a href="#">Challenger10 datasheet</a>
	<a href="#">Tecom Compatibility Matrix</a>
<b>Technical Manuals</b>	<a href="#">Challenger Series Programming Manual</a> *
	<a href="#">Challenger Series Users Manual</a>
	<a href="#">Challenger Series Administrators Manual</a>
	<a href="#">Challenger Series Installation and Quick Programming Manual</a>
<b>Firmware Download</b>	<a href="#">Challenger10 firmware V10-06.55298</a>
<b>CTPlus Download</b>	Visit the website at <a href="https://firesecurityproducts.com.au/download">firesecurityproducts.com.au/download</a> to access the latest version of CTPlus

\* Available via password protected access on the Carrier Fire & Security Support Portal.

## Known issues

- Any Challenger10 or ChallengerSE panel upgrading from a version of firmware older than V10-06 will be classed as a new panel type when updated to this firmware. This means that the panel record will need to be converted to the new type in the software (Security Commander, Titan, Forcefield). Please refer to the manuals or call the technical support department if further information is required.
- Non-pollled peripherals are not backed up or restored when using the SD card.
- When using a TS1084 IUM, user names are not stored in the panel.
- When the option for 'Enable V8 Numbering' is toggled, input programming and numbering will not be altered. If this option is set incorrectly, inputs may not function as expected, and input names may appear to be incorrect.

## Support

Please refer to the manuals and documentation on the [Carrier Fire & Security Support Portal](#) for more information.

For technical support, we encourage you to contact [Hills Technical Support](#) for all technical support calls. Alternatively you can log a support call on the [Carrier Fire & Security Support Portal](#).