

Market Release Note

MRN_TS1020_V01-02.62508

Product number: TS1020, TS1020B

Product description: Analogue Data Gathering Panel

Product version: V01-02.62508

Release date: August 2022

Aritech is pleased to announce the availability of the latest firmware for the Analogue DGP. This firmware release resolves an issue reported by the Tecom community.

Resolved Issues

- Resolved an issue where a mains fail or battery fail message may be marked as resolved incorrectly in certain conditions

Documentation and Downloads

Marketing Collateral	Analogue Data Gathering Panel datasheet
Firmware Download	Firmware available via the latest version of CTPlus

The latest version of firmware is available within CTPlus. All downloads can be found at <https://www.firesecurityproducts.com.au/downloads-and-resources-library>.

Support

Please refer to the manuals and documentation on the [Carrier Fire & Security Support Portal](#) for more information.

For technical support, we encourage you to contact your local point of sale or distributor for all technical support calls. Alternatively, you can log a support call on the [Carrier Fire & Security Support Portal](#).