

Market Release Note

MRN-TS1066-V10-00.54336

Product number:	TS1066
Product description:	Network Access Controller
Product version:	V10-00.54336
Affected parts:	n/a
Release date:	11 May 2021

Resolved Issues

- Resolved issue that prevents the NAC from communicating with TecomC4 in certain conditions.

How to upgrade your firmware

Firmware is available via CTPlus (installer software). You will need to download CTPlus from the [Carrier Fire & Security](#) website before you can proceed with installation and setup.

IMPORTANT INFORMATION – BEFORE YOU BEGIN

Once you have downloaded CTPlus, you will be required to download the latest version firmware which is available via CTPlus.

A 'How to upgrade Network Access Controller firmware' document is available in the download section below to assist in this process.

Documentation and Downloads

Marketing Collateral	Network Access Controller datasheet
	Tecom Portfolio Compatibility Matrix
Technical Manuals	Network Access Controller Installation Manual
	Network Access Controller Quick Programming Manual
	How to upgrade Network Access Controller firmware
Firmware Download	Firmware is available via the latest version of CTPlus Download the latest version of CTPlus at www.firesecurityproducts.com.au/downloads

Known issues

- Not compatible with Challenger10 or Challenger V8 systems

Support

Please refer to the manuals and documentation on the [Carrier Fire & Security Support Portal](#) for more information.

For technical support, we encourage you to contact [Hills Technical Support](#) for all technical support calls. Alternatively you can log a support call on the [Carrier Fire & Security Support Portal](#)