

## Market Release Note

MRN-TS97101-23-SP1

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Product number: TS97101

Product description: Security Commander 2.3

Product version: TS97101 2.3 Service Pack 1

Release date: 11 July 2018

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Interlogix is pleased to announce the immediate availability of Service Pack 1 for Security Commander 2.3. This service pack resolves a number of reported issues, as listed below.

### Issues resolved in this release

- Resolved issue where badges may not automatically download to the panel when created in Security Commander
- Resolved issue where badges and users were not able to save due to incorrect calculation of duplicate PIN codes
- Resolved issue where timezone settings were not always correctly applied to the panel(s)
- Resolved issue where the write button for the Smart Card Programmer would sometimes be disabled incorrectly
- Resolved issue where Last Access report was not filtering persons correctly
- Resolved issue where migrations from Titan could fail when a large database was selected
- Resolved issue where adding a badge group to a panel with existing badge groups would sometimes fail with a duplicate PIN code error message
- Resolved issue where Security Commander would write incorrect data to Tecom Smart Cards when using a custom badge format
- Resolved issue where a duplicate PIN error message would be displayed incorrectly when a person had no PIN assigned
- Resolved issue where changing a person's card status to 'LOST' would revert back to 'ACTIVE' incorrectly
- Resolved issue where devices could sometimes not be created due to 'record already exists' error message
- Resolved issue where learn readers would not work when connected to LAN2 of a Challenger10 panel
- Resolved issue where RAS doors on LAN2 would not appear in some reports

- Resolved issue where doors would sometimes fail to upload into Security Commander
- Resolved issue where Smart Card Programmer would sometimes go offline when in use
- Resolved issue where Security Commander would sometimes crash when attempting to print badges
- Resolved issue where importing profiles ignored Facility restrictions for the logged in operator
- Resolved issue where Challenger V8 to Challenger10 migration would fail if the default Security Commander operator had been deleted

## Documentation

<b>Marketing Collateral</b>	<a href="#">Security Commander datasheet</a>
	<a href="#">Tecom Hardware &amp; Software Compatibility matrix</a>
	<a href="#">Tecom (Security Commander) A&amp;E Specification *</a>
	<a href="#">TruVision video plugin datasheet</a>
	<a href="#">Genetec video plugin datasheet</a>
<b>Technical Manuals</b>	<a href="#">Security Commander Administrators Manual and Operation Guide *</a>
	<a href="#">Security Commander Installation Manual *</a>
	<a href="#">Security Commander API Installation and Operation Manual *</a>
	<a href="#">Security Commander CCTV Interface Guide *</a>
	<a href="#">Security Commander SQL Server Mirroring Guide *</a>
	<a href="#">Security Commander Photo ID User Guide *</a>
<b>Software download</b>	<a href="#">Security Commander 2.3, Service Pack 1</a>

\* Required log-in to Interlogix Support Portal