

Market Release Note

WMS PRO 1.2.69694

Product number: TS-WMSPRO-LITE

Product description: WMS Pro software

Product version: 1.2.69694

Release date: 26th September 2023

Aritech is pleased to announce the immediate availability of the latest version of WMS Pro, the latest software suite from Aritech, built from the ground up to work hand-in-hand with your Tecom security and access control systems.

WMS Pro provides a seamless and modern web-based management solution for your Tecom system, designed and developed in Australia to improve safety and increase efficiency, while adding value to any installation, for small, medium and large enterprises.

Starting with the Lite Edition, customers are able to manage core functionality within their site to manage cardholders, access rights, events, status and control, and more, with new features and editions being rolled out over regular updates and releases.

Improvements

- WMS Pro installation process now uses the existing settings for the SQL server and web access URL when upgrading or reinstalling WMS Pro 1.2
- WMS Pro will now automatically redirect web clients to the configured URL when an attempt is made to access the server via a different address
- The History logs page now includes an 'Auto refresh' option to continually display new events without needing to manually refresh the page
- Custom logo maximum file size has been increased from 30KB to 300KB
- The list of Controllers under 'Administration > Controllers' now includes a new 'Status' column to show when a Controller is online, offline, or performing tasks
- Custom fields can now be renamed and deleted from the Departments page
- The 'License' page in the Administration menu has been renamed to 'About', and now includes additional contact information for reporting cyber security issues directly
- User interface elements are now more consistent and include various enhancements
- Cardholder Photo ID selection and cropping have been improved
- Improved page navigation when dealing with Operators with restricted permissions
- Improved handling of invalid / expired licenses

Resolved Issues

- Resolved various comms issues that could cause Controllers to go offline and prevent the comms service from starting automatically
- Resolved issue preventing Holidays from being created and saved when using CTPlus in WMS Pro mode
- Fixed crash when sending and retrieving Timezones through CTPlus in WMS Pro mode
- Resolved issue where Cardholder access groups list could be displayed incorrectly in certain conditions
- Resolved issue that could cause a Controller to repeatedly cycle between online and offline states after disabling then re-enabling the connection using CTPlus
- Cardholder name is no longer missing under advanced filters on the History logs page when clicking 'Click here to browse for more events' from the Cardholder page
- Selecting 'None' in the Favourites list on the Status and control page now clears the action list for all devices
- Resolved issues setting the Controller time zone correctly
- Resolved various translation text issues when displaying certain events
- Resolved various issues preventing some events from displaying correctly in the history log
- Resolved various configuration and display issues when using CTPlus in WMS Pro mode
- Modified Operator events now show 'Old' and 'New' values correctly
- Fixed incorrect error message when creating a CAG and all alarm/door/floor groups are in use
- Floor group 128 now displays correctly when viewing a CAG which has it assigned
- Operators can now set the 'Change password on next login' option when adding or editing an Operator
- Loading a custom logo no longer requires a page refresh, and is now displayed immediately after it's been added
- Resolved some timing issues when communicating with the Tecom Smart Card Programmer. *Note for customers upgrading from WMS Pro 1.0: Each SCP Interface client must be updated manually. More information is available in the **WMS Pro 1.2 Quick Start Guide***
- Assigning a Controller to a Site now assigns downstream devices correctly
- Removing a Site with assigned Controllers now moves those Controllers to the System Default Site
- Resolved some display issues when navigating through multi-page lists
- Resolved display issues with history report PDF exports
- Resolved issues that could cause the browser to incorrectly detect pending changes in certain conditions
- Resolved issue where save button would not be enabled when manually generating a new encryption key for Controllers
- Resolved issues that could cause an error message to appear on 'Reader config cards' page in certain conditions
- Resolved issue that could cause an incorrect 4 byte code and site code range to be sent to card programmers

Documentation and Downloads

Marketing Collateral	Brochure
	Flyer
	Datasheet
Technical Manuals	Installation guide
	Quick-start guide
Software Download	https://www.firesecurityproducts.com.au/downloads-and-resources-library

Known issues

- When upgrading or re-installing an existing WMS Pro installation, the SSL certificate will default to the WMS Pro self-signed certificate generated during the installation. Customers using custom SSL certificates must perform an additional step to re-bind their certificate in the IIS console until this issue is resolved.
- Due to some changes in the API used by CTPlus in WMS Pro mode, Operators may encounter error messages when using mis-matched versions. This can be resolved by ensuring that both WMS Pro and CTPlus are updated to the latest versions, and further improvements to prevent this from occurring will be implemented in future releases.
- The 'Status' column under Administration > Controllers is currently updated only when the page is loaded or refreshed. For live status updates, Operators may use the Status and control page until this issue is resolved.
- Controller / CAG access groups in a UAG may be un-assigned when editing the UAG in very specific circumstances. When modifying a UAG is required, please ensure that Operators first click on both the 'UAG details' and 'Assigned access groups' tabs before making changes and clicking the save button until this issue is resolved.
- Operators may inadvertently be able to modify Alarm Groups 1-10 in WMS Pro. As these groups are read only and therefore unchangeable in connected hardware, this may result in discontinuity with what's shown in WMS Pro but will not affect the groups on the Controller. This issue will be resolved in a future release.
- In certain conditions, pages which list tabulated data may incorrectly display 'No data' instead. This issue appears to only affect customers using the SCP integration and will be resolved in a future release.
- When using the CTPlus integration with WMS Pro, there is an issue displaying Event flag usage details within the Events form. Customers may connect CTPlus directly to a Controller to view this information until the issue is resolved.
- Retrieving the comm devices configuration for a TS1054 expander may not display information in certain conditions when using CTPlus in WMS Pro mode. Customers may connect CTPlus directly to a Controller to view this information until the issue is resolved.

- Certain events related to critical system operations such as RAS/DGP hardware, polling, battery, and comms may be visible to all Operators, regardless of their Region. Extensive testing has been performed to ensure that events for Software, Cardholder, and Device activity is being correctly handled. This issue will be resolved in a future release.
- Controllers displaying the 'Comms fault' status may continue to display this message even after comms has been restored. This issue will be resolved in a future release.
- When entering a name or description that exceeds the maximum length of what's stored in the hardware, the name / description will be saved in WMS Pro, but not sent to the hardware. This issue will be resolved in a future release.
- Various issues have been identified when using the 'Copy' button on an existing Cardholder. Customers should refrain from using this function until these issues have been resolved.

Support

Please refer to the manuals and documentation on the [Carrier Fire & Security Support Portal](#) for more information.

For technical support, we encourage you to contact your local point of sale or distributor for all technical support calls. Alternatively, you can log a support call on the [Carrier Fire & Security Support Portal](#).