truVision

TruVision Navigator 9.0 SP2 Release Notes

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Introduction

These are the TruVision Navigator 9.0 SP2 Release Notes with additional information not covered in the user manual. For the latest information on TruVision Navigator 9.0 SP2 visit: www.interlogix.com.au/truvisionnavigator

Overview

This document covers the following:

- Summary of new features and key enhancements
- Summary of bugs fixed
- Summary of limitations

Summary of new features and key enhancements

- **People counting camera support**
  The software supports the people counting camera TVS-PC1.
  The software collects the counting data of people by the cameras, which are part of a people counting camera group.
  Several parameters, including display options, counting threshold and counting starting number can be configured.
  The number of people on site can be displayed in a tile, on map or on a webpage. The webpage can be opened in the same LAN on a PC or mobile device (iOS or Android) or can be shown via a media player on a monitor.

- **Discovery Tool**
  The Discovery Tool can now show the IP cameras that are already added to a recorder. Cameras are now listed again in the Discovery Tool and can be added as devices when needed.

Summary of main bug fixes

- Fixed a time issue for the event search of the multi-imager camera (TVS-5101) connected to a TVN 22.

- Fixed an issue where the application crashed when the video export failed because the maximum number of streams was reached for a TVN 70.

- Fixed an issue with the Diagnostics report that gave an error message when TruVision Navigator is used as client/server with a SQL database.

- Fixed an issue where the camera stays selected (green icon) after all video tiles were closed.

Summary of limitations of SP2

- People counting webpage

  - The notification sound is not supported on an iOS device, nor on Opera & Safari browsers on Android devices.

  - LDAP login does not work for login to the webpage.

  - User de-activation or forced logout will not log the user out of the webpage.

  - A new user with default credentials cannot log in to the webpage. The user will first need to log in on TruVision Navigator and change his password.

- When playback is used with a people counting camera (that has no video storage), the live image will freeze without displaying any error message in the video tile.
- The size of the counting summary on a map depends on the resolution of the map. For maps with higher resolutions, the summary may appear too small on the map.
- The export or import of TruVision Navigator data does not contain the information on the people counting group settings.

- Collector items might disappear when an upgrade is done to version 9.0 SP2 for installations with an SQL database

- When the TruVision Navigator server is offline in a client server setup, the people counting numbers in the software will no longer be updated. The live video of the camera can still be shown.

- The VCA rules (lines, boxes) of TruVision Series 7 IP cameras cannot be displayed for the main stream.

- Localisation: The language of the webpage will be the same as per the language setting on the TruNav Server.
Example: When the TruNav Client is used in English, and if the server setting contains Arabic, the webpage menu on the client machine will be displayed in Arabic.

Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

Note: Please be ready at the equipment before calling.

E support@interlogix.com.au